

# CORPORATE CAPABILITIES

## Putting US in Global Sourcing



The #1 Provider of  
Onshore Software  
Services

### Eagle Creek At a Glance

- Founded in 1999, Eagle Creek Software Services provides consulting and technical expertise to the enterprise.
- 350 + consultants, hundreds of major customers including Fortune 1500 and global companies
- Experience across a breadth of vertical markets and industries
- U.S. based onshore Technology Centers developed in collaboration with the State Governments of North and South Dakota
- Our unique delivery model allows customers to balance price, quality and risk to achieve improved speed to market



### Software Services

#### CRM

As a company which maintains the largest (and growing) pool of onshore CRM expertise, Eagle Creek remains a company with the ability to provide services from new implementation all the way through to ongoing support and enhancement. Our focus is Oracle, Salesforce, and Marketo

#### Business Intelligence (BI)

Eagle Creek offers a broad spectrum of information management or business intelligence capabilities. Our team of BI consultants has worked on the most complex information management engagements and has experience in all implementation phases, from developing a master data management plan, to construction of data warehouses and the building of analytics platforms that support more informed decision making for your business

#### Application Development

Our U.S. based technology center consultants are accomplished in Java, .NET, PHP, Spring, HTML 5, C#, C++, Force.com. We are proficient in Agile development and experienced in web services, ecommerce and mobile application development.

#### Data Management and Integration

Application integration and data migration is one of the most complex and difficult components of any CRM or Business Intelligence project. It requires experienced management, technological diversity, and scalability of resources, a seasoned testing practice and team leadership qualified in best practices. All of which can be found at Eagle Creek.

## Technical Capabilities

### Breadth of Knowledge

- Integration
- Data Migration
- Testing
- DBA
- System Admin
- Hosting Implementation
- Custom Development Methodologies

### Technology Competencies

- Software & Design Tools
- Internet & Communication Tools
- Languages
- Operating Systems
- RDBMS
- BI Tools
- CTI

### Technical Resources

- Application Architects
- Data Architects
- Program Managers
- Project Managers
- System Analysts
- QA
- Technical Leads
- Developers
- Administrators

## Delivery Model

Eagle Creek employs a unique delivery model through the use of onsite consultants and offsite consultants based in our Technology Centers. These US Centers represent a high quality, low cost, nominal risk alternative to high-risk offshore engagements.

For more information visit:  
[www.eaglecrk.com](http://www.eaglecrk.com)

## Benefits for Business Executives

Eagle Creek helps business executives realize the promise of technology in advancing their business goals, quickly & effectively.

- We work with our clients to deliver IT solutions addressing major business issues
- Understanding business needs and able to manage to the end user's expectations
- Deliver on new, upgraded and enhanced system requirements that meet and exceed customer expectations
- A unique onshore delivery model is able to combine quality, price and risk
- Provide services to develop, deploy, support & enhance critical business systems over time
- Flexible methodology enabling greater user collaboration

## Benefits for IT Executives

Eagle Creek helps IT Executives by developing, implementing and supporting enterprise applications and technologies which meet user expectations first time, on time and within budget.

- Delivering solutions that meet expectations while eliminating project risk
- Focused on CRM, BI, and Application Development
- Worldwide implementation experience
- Reducing the total lifecycle cost of projects
- Optimal mix of onsite and U.S. based technology center resources – lowering cost and risk
- Depth of technical, consulting and management expertise ensuring high quality
- Zero defects methodology via rigorous QA and testing

## Major Technology Partners

