Quintiles

Customer

Quintiles is a fully integrated biopharmaceutical services provider offering Clinical, Commercial, Consulting, and Capital solutions worldwide. It is also a leading Clinical Research Organization (CRO) servicing the pharmaceutical, biotechnology, and healthcare industries. With 23,000 employees in 60 countries, they have helped develop or commercialize all of the top 30 best-selling drugs.

Industry:

Healthcare & Life Sciences

Technologies:

ORACLE Gold Partner

Challenge

In order to maintain their position as the leading CRO, Quintiles embarked on a project to improve their management of clinical trials. Clinical Trials Management Systems (CTMS) manage the processes and data in clinical research. These systems maintain the planning, performance and reporting functions, along with participant contact information and tracking deadlines & milestones. CROs are constantly looking to ensure trials are conducted at the highest levels of excellence, data quality and patient safety. CTMS drives and supports the Biopharma industry, helping in the development and marketing of new drugs.

Solution

The Oracle Siebel CTMS is a platform that structures and manages information enabling better organization of day-to-day activities through one source that tracks data across the globe. Siebel CTMS covers functionality across 58 different business process areas and has integrated with more than 30 other systems within the organization. It was implemented in 3 phases, spanning 12 months. The Eagle Creek team consisted of 130 people, both onsite and offsite (but onshore) consultants based at our Eagle Creek's U.S. Technology Centers. The standard SDLC practices were adapted into the Quintiles' Agile Development process to enable better communication and provide speed-to-market capabilities.

Eagle Creek at a Glance

In 1999, Eagle Creek was founded to deliver a technology value proposition that positively impacts your business. We focus on customer-facing technologies – from CRM to App Dev to Mobility – helping our clients succeed in digital business.

We combine on-site expertise with our offsite (but onshore) consultants based in our four technology centers in the upper Midwest.

Through this model, we help you reduce your backlogs while optimizing your IT budget. Achieving this consistent and sustainable way to provision digital consulting capabilities to you has meant investing in America, where Eagle Creek has become the leader in U.S. Onshoring.

Eagle Creek is now an Eviden business.

Contact our sales team at https://www.eaglecrk.com/contact-us