



Eagle Creek: Oracle/Siebel specialists delivering measurable business benefits

Whether you need help with an upgrade, new implementation, managed services or support, there's no better solution to your Oracle/Siebel CRM or Business Intelligence (BI) challenge than Eagle Creek.

This isn't just a bold claim. It's a promise we made when we started business in 1999. And our ability to deliver on it has made us the largest and fastest-growing Siebel CRM service provider in the industry—with a track record that's second to none.

Companies come to Eagle Creek to benefit from our unique combination of focused expertise, quality results, and competitive pricing. You can too.

Partner with experts 100% focused on Oracle/Siebel.

Eagle Creek offers you an experienced, highly skilled service organization that's totally dedicated to Oracle/Siebel CRM and BI. We leverage the expertise of specialized consultants with an average of 5+ years experience in these arenas. They've generated quantifiable ROI for more than 300 Siebel engagements and they'll bring you valuable lessons learned from these projects.

That's not all. Our team has extensive experience across every major vertical market addressed by Oracle/Siebel. You will have immediate access to industry best thinking, alternatives and solutions. Our CRM focus assures you a depth of experience that these service companies just can't provide.

Eagle Creek At a Glance

- 100% focus on Oracle/Siebel CRM and BI
- Largest Siebel dedicated service organization in North America
- Proven success with hundreds of Fortune 1500 companies
- 300 consultants averaging 5+ years of Siebel/Oracle experience
- Trusted expertise in upgrades, new implementations, managed services and support
- U.S. Project Centers that keeps costs 50% lower than onsite
- Vertical market expertise including:
Life Sciences, Financial Services, consumer Goods, Technology, Insurance, Hospitality, Travel, Automotive, Energy Communications, Manufacturing and Public Sector

Receive the quality that leading Fortune 1500 companies prefer.

Our client roster includes hundreds of today's best corporations. As a result, Eagle Creek has been involved in many of the world's largest, most complex Oracle/Siebel CRM implementations — as well as hundreds of upgrades, support, enhancements, testing services, managed services and hosting projects.

The quality reflected in this scope of work is a source of pride for Eagle Creek and the satisfied companies we serve so well. It helps us attract and retain the industry's best specialists. So you can be sure of getting the same level of excellence that we've built our reputation on.

Get the most effective ratio of cost to results.

The right delivery model for your project should achieve an optimal balance of quality, cost and risk. You can't go wrong with Eagle Creek. No other provider can match the results you receive for your total costs. Why? We're intent on delivering a fast, efficient ROI. No short-changed processes. No expensive mistakes. No bloated costs.

Dakota Project Centers

At our U.S. based Project Centers, more than a hundred highly qualified Oracle/Siebel CRM and BI consultants are no more than two time zones from your office. These centers compete with offshore on price, minimize risk through employee stability and proximity, and maximize quality through a world-class resource pool.

Onsite Consultants

Eagle Creek's experienced onsite consultants collaborate with your team and our project centers, providing the customer intimacy required to succeed in the most complex engagements.

Offshore Option

When offshore is the optimum option, we can facilitate deployment in other locations while effectively mitigating risk.

Trust your success to a proven company with solid credentials.

In a transient service industry, Eagle Creek is one of the most financially successful and stable CRM/BI service companies in the U.S. Take advantage of our strength for your next project.

Eagle creek has served more than 300 Fortune 1500 Organizations

Alitcor
American Cancer Society
Anheuser Busch
Black & Decker
BMW Financial Services
Country Insurance
Dean Health
Eaton Corporation
EMD Serono
Henry Schein
Hershey Corporation
Holland America
Independent Health
Internet Brands
Iowa Telecom
Iron Mountain
JM Smucker
John Hancock
Motorola
MRP
Northrop Grumman
Novartis
Novo Nordisk
Peoples Bank
Pernod Ricard
Quintiles
State Farm
Solidworks
Terex
US Oncology
Wellpoint

